# **Delaney Howard**

# Social Media Specialist

## CONTACT

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Los Angeles, CA

## **EDUCATION**

**Master of Science** 

Digital Social Media University of Southern California

#### **Bachelor of Arts**

Communications California State University, Sacramento

# **SKILLS**

Written, verbal communication Community management Copywriting Strategic planning Live event coverage Google Apps Microsoft Office Sprinklr Hootsuite Sprout Social Asana Basecamp Canva TikTok Facebook Ads Manager Meta Business Suite Twitter Analytics Instagram Insights

Adobe Creative Cloud

### **EXPERIENCE**

### Social Media Specialist · SAG-AFTRA · 2022 - Current

- Owned both paid and organic social media strategy for SAG-AFTRA with a reach of over 14M across Instagram, Twitter, and Facebook, an increase of 3.8M
- Scheduled, created, and distributed written content, video, and images that increased engagement across platforms
- Collected, analyzed, and created reports of social media KPIs for each channel, including followers, engagement, and sentiment
- Created social media calendars and toolkits for multiple campaigns
- Conducted and compiled research on best practices, emerging platforms, and trends to curate SAG-AFTRA's social media strategy, on-brand content ideas, and draft copy
- Lead design and collaborated with creative team to create consistent and on-brand assets for a variety of projects

## Digital Marketing Intern • Friends At Work • Jan. 2021 - Sep. 2021

- Monitored and maintained multiple accounts across social media platforms, including Instagram, Twitter, TikTok, Facebook, YouTube, and client websites, in order to provide content ideas for clients and keep profiles upto-date
- Accurately and responsibly represented clients and company online by drafting copy, creating content, and posting across social media platforms organically and through in-app and third-party scheduling softwares
- Curated and executed marketing campaigns for client projects, including album and single releases, tour announcements, product releases and more, through brainstorms and collaboration with different departments, clients, and client teams, and through independent research
- Created visual media and digital assets for clients, including videos, graphics, one sheets, custom ticketing links, and more using Adobe Creative Suite

## Golden 1 Center Digital Intern • Sacramento Kings • 2019 - 2020

- Increased ticket sales and event awareness by curating and implementing social media campaigns while keeping content relevant to Golden 1 Center's and artists' brands
- Raised social media engagement by creating unique content, such as Golden 1 Center's most commented on Instagram post with over 800 comments and blog posts with at least 1,000 page views
- Managed and expanded Golden 1 Center's social media community on Facebook, Twitter, TikTok, and Instagram through incorporating relevant topics, online culture, and live event coverage into unique social media posts, including professionally interacting with high profile clients to get Golden 1 Center exclusive content